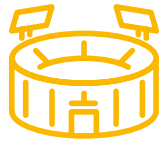


MUSEUMS, EXHIBITIONS AND SPORTS STADIUMS



rekeep 
minds that work

THE REKEEP GROUP

MANY VOCATIONS, ONLY ONE SOUL

Rekeep is the leading Italian group in the **Integrated Facility Management Industry** and is among the major players in Europe. From healthcare to transport, from industry to large-scale retail and management of urban spaces: we provide a wide range of high added-value auxiliary services to the core business of big private groups and public bodies.

We offer a suite of specific solutions delivered through specialist companies for the needs of each specific market segment.

TURNOVER
OF OVER EURO
1 BILLION

90 COMPANY OFFICES
IN ITALY, FRANCE, POLAND,
TURKEY AND MIDDLE EAST

MORE THAN
27,000
EMPLOYEES

Our services are dedicated to people, spaces and the places in their lives.

We design groundbreaking, customer-oriented solutions for each single one of our customers' objectives that combine innovation and **sustainability, efficiency and performance**. To share objectives, fusing services and competencies.



Museums, exhibitions
and sports stadiums



Hospitals and
healthcare facilities



Urban space



Offices & business
districts



Transport &
infrastructure



Retail &
large-scale trade



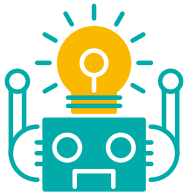
Schools



Industry

OUR VISION

THE CHALLENGES CHANGE, OUR VALUES REMAIN



INTEGRATION AND INNOVATION.

From services to help make cities smarter to digital solutions for business management: we develop ideas, processes and technologies to stay ahead of change, create value and offer solutions to adapt to the new scenarios.



WORLDWIDE VOCATION.

A well-established presence in Europe, ongoing development in emerging markets and strategic foreign partnerships.



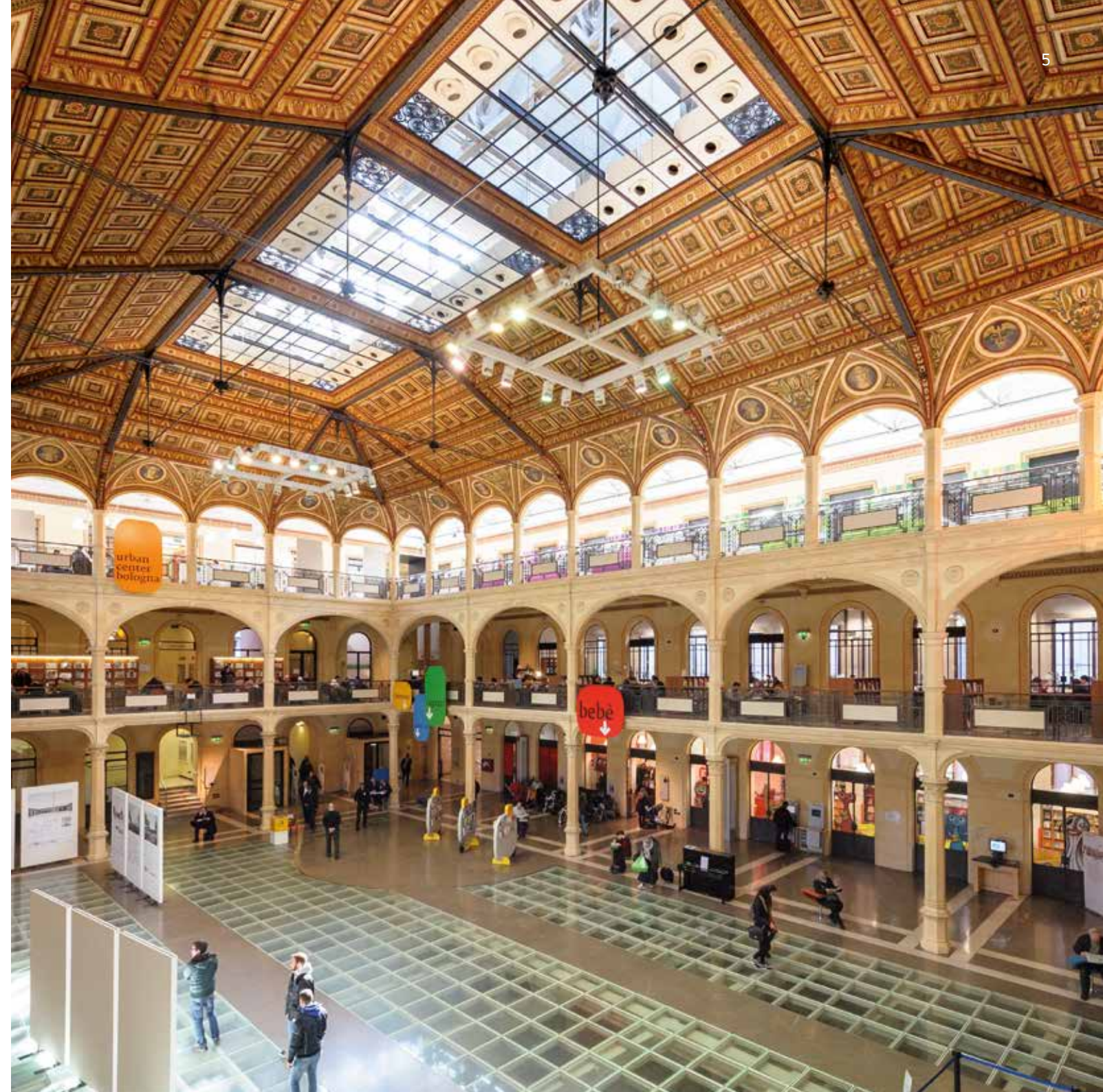
SUSTAINABILITY.

We combine environmental sustainability and results, social well-being and performance of operations. A precise commitment with concrete answers: solutions for the city of the future, energy retrofit and saving and above all attention to people.



WE CARE.

We put the individual centre stage, value talent and a working culture, solidarity and the ability to listen. A transparent commitment to our customers and stakeholders, the community and employees, for the creation of value with human-centric solutions.



REKEEP FOR MUSEUMS, CONFERENCE CENTERS AND SPORTS FACILITIES

YOUR EVENTS SPARKLE WITH US



A FULL RANGE

In us, you can have one and the same partner for the management of your spaces: we can do the cleaning for you, run your technical installations, look after green spaces and give you lots of other specialist services from issuing tickets to providing guards and taking care of your logistics. You can count on a single reliable and responsible partner that knows how to take care of your spaces while you focus on your core business.

An important sporting event, a conference or a visit to a museum becomes a great experience for those taking part if everything works out well. If the environment is cozy, if getting in is smooth and fast, if the spaces are clean and welcoming and if the green areas are well tended. Attention to detail and to supporting services certainly help to create a memorable happening, the cream on the cake of a cultural or sporting event. It's something we at Rekeep very well know, and that's why we scrutinize every little detail of the services we offer in order to make sure your public have an extraordinary "adventure". With our long experience in operating in museums, sports facilities and fairs, we have the ability to find you the best way to amaze your public, your stars and your guests.



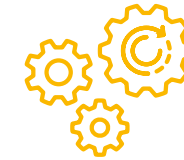
EFFICIENCY AND VALUE

Our experience is a guarantee of professionalism: we know how to organize your personnel to get the best possible result, adopt the most efficient processes and find the most innovative solutions to make the most of your spaces and crown your projects with success, so that your assets are always put to a sensible use and retain as much value as possible over time.



TAILOR-MADE SOLUTIONS

We give you tailor-made solutions, because every space has its own special features, every event has its own peculiar nature, every public has its own diverse and particular expectations. We have the know-how and the right amount of sensibility to plan and provide services made to measure, put together with you.



A PARTNER IN LOCAL AREAS

We know how to provide services and, thanks to our profound knowledge of the activities concerned, we also know how to select and coordinate specialized suppliers, also duly appreciating the competencies in the local areas where we operate. Your interests are in good hands from the start at all times.



SUSTAINABILITY FIRST

Every one of our services is designed and provided always having sustainability as its objective. Environmental, financial and social sustainability. Whether it is a matter of sustainable cleaning or energy saving in plant management, we are always committed to ensure you have environments that are healthy and green in addition to being practical and efficient.

OUR OFFER

YOUR PUBLIC DESERVES THE BEST



CONFERENCE CENTERS, THEATRES AND EXHIBITION SPACES

We don't lose sight of the details

Organization and logistics are our strong points. Combined with our workers' experience and specialist skills, they make us the ideal partner to have at your side to tackle the **challenge of organizing big events or managing theatres, conference centers and exhibition spaces**. We are aware of your needs: you want to take care of the slightest detail in immense spaces, you need a discreet presence because it is your public that must play the leading role, you have to have flexible collaborators who have the ability to handle unexpected circumstances. We have all the competencies necessary to help you to transform your plans into events that are really special.

Over the last 10 years, among our customers have been the **MAIN EXHIBITION CENTERS** and the **LEADING ITALIAN THEATRES** including the **LA SCALA** theatre in Milan.



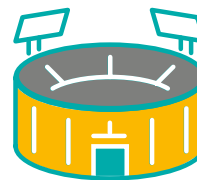


MUSEUMS

Spaces managed to perfection

The value of a museum resides in the works it “contains”, but what make a visit really unforgettable are also the comfort and quality of the “container”. Rekeep supports you in seeing that your spaces and services live up to the value of what you are exhibiting. We help you to make your rooms pleasant and welcoming spaces; whether you are hosting more classic exhibitions or avant-garde installations, we offer you resources, experience, competence and passion. We work with you in preserving **the integrity of your collections and ensuring that your visitors enjoy the best possible experience without losing sight of budget constraint and environmental sustainability.**

Among our customers over the last 10 years have been **OVER 20 BIG ITALIAN MUSEUMS** including the **UFFIZI** in Florence and the **VENICE CIVIC MUSEUMS**.



SPORTS STADIUMS AND THEATRES

Large numbers, immense professionalism

Great experience and professional competence are needed to manage big events and large spaces. Rekeep’s know-how guarantees our ability to host high-profile conferences, concerts or sporting events in absolute safety, providing your guests and your public with events that are memorable not only in themselves but for the quality of the welcome and the supporting services. We have the **planning and organizational capacities to handle large numbers while always providing high levels of service: cleaning, entry management, a comfortable environment and the running of technical services.**

We manage small and large sports facilities all over Italy. The BOLOGNA STADIUM, looked after by Rekeep, has one of the BEST SPORTS TURFS in Italy.



OUR SERVICES

SAFETY, EFFICIENCY AND SUSTAINABILITY

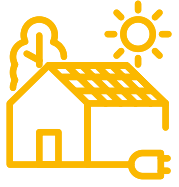


CLEANING AND DISINFECTION

We guarantee you have clean, safe and health spaces - always. The **organization of our services**, the products we choose, the **professional skill of our workers**, are the fruit of long years of experience in the cleaning sector, tried and tested even in the most difficult conditions. To this is added our unremitting **attention to innovation** in order to ensure you have **services** that are efficient and **sustainable** at the same time.

And it doesn't matter how numerous your public is or how many events you host: we can do the best possible job of collecting waste in your spaces and managing it during or after the events.





ENERGY, HEATING AND AIR CONDITIONING

A comfortable, well air-conditioned or heated, wholesome and well-ventilated environment is fundamentally important for your public's well-being. Our experts are specialized in running large installations: we guarantee that they **are always energy efficient, we plan operation and maintenance** and in any case we are ready to **respond 24/24 in case of emergency**. We help you to prolong the duration of your systems, to keep your energy costs under control and limit the environmental impact of your activities. In museum areas particularly, we guarantee basic **micro-environmental conditions in exhibition rooms** so that the works on display are preserved as well as possible.



ELECTRICITY AND LIGHTING

Lighting and the operation of electrical systems are of basic importance and key factors in your sector. We are aware of this and this is why we ensure that your **power supply systems are always working perfectly** and with a view to sustainability. We plan **scheduled and predictive maintenance** to make sure that your systems always work at their best. **Efficient electrical and lighting systems** are particularly important to appreciate works of art or historical exhibits properly: the care our electricians take with their work ensure that you enjoy the best lighting solution for the exhibitions that you host.





TECHNICAL SERVICES

Lifts, escalators and goods elevators but also video surveillance systems, audio or special systems: you can rely on specialized professionals who have the ability to provide you with the **highest levels of assistance and maintenance** for every variety of technical service. With a single, reliable partner responsible for a number of different types of work you have the perfect way of combining running your services with scheduled and non-routine maintenance so that you are always sure of having **efficient and comfortable systems for the public and for all those who use your spaces.**



ENERGY DIAGNOSIS AND RETROFIT

Owing to the particular nature of the activities that they host, exhibition spaces, arenas, stadiums and museums can be especially “energy-intensive”, but thanks to our experience in energy management and running technical installations, we are able to help you to find the **best solutions to cut down consumption and limit CO₂ emissions** without affecting quality and comfort.

We will be at your side at every stage of strategy and operations, from **energy audit to finding optimal solutions**, including **retrofitting your building and services system, procuring fuel and running and servicing your systems.**





GREEN AREAS, PARKS AND GARDENS

Green areas are a part of the appeal of your spaces. Our experts **look after the gardens, flower beds and grounds surrounding your properties with skill and care.**

You can rely on agronomists and expert landscape gardeners that propose the best solutions. We can also take responsibility for indoor plants and floral decorations, considering with you how best to see that the rooms concerned meet your needs.



SPORTS TURFS

We have long experience in the operation and upkeep of sports turfs. The football grounds we look after in Italy are considered to be among the best: we deal with **day-to-day upkeep, which includes cutting the grass, watering and line marking, and special seasonal work such as sowing,** turf replacement, fertilizing and biostimulation to provide the nutrients necessary for a good grassy surface in the right quantity and of the necessary quality. We can make your sports grounds bright and perfect to the amazement of your fans.





PARKING AND TRANSPORT

Transport and parking may become a problem at big events or when large crowds attend.

To ease the movements of your visitors and employees, we can take responsibility for all the work necessary to smooth the way for entry: **we can arrange signage, organize shuttle services and run parking spaces.** We see that the experience enjoyed by your public is simple and pleasant from start to finish.



RECEPTION, TICKETING AND ACCESS CONTROL

The reception of guests and visitors is a fundamental moment in the experience of a visit or event. **Efficiency, organization and technology** are required, but also willingness and understanding. Our specially trained personnel can run all reception work competently: **front desk, ticketing, security checks, ushers for the event, cinemas and theatres, unarmed surveillance and doorkeeping, telephonist and back office services.**



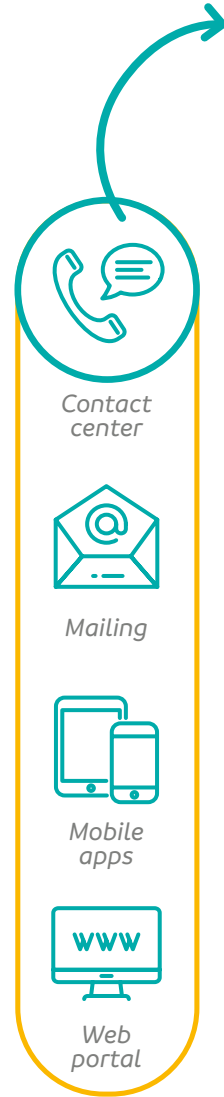


A DIGITALIZED GOVERNANCE SYSTEM

With an advanced IT system - **the Remind platform** - our organization's nerve centre and the heart of its operations, we run every phase in our services ensuring the traceability and monitoring of our activities and precious data so that our customers **can make the best use of resources, enhance performance and put their best efforts into concentrating on their core business** while providing their public with a perfect experience.



CLIENT

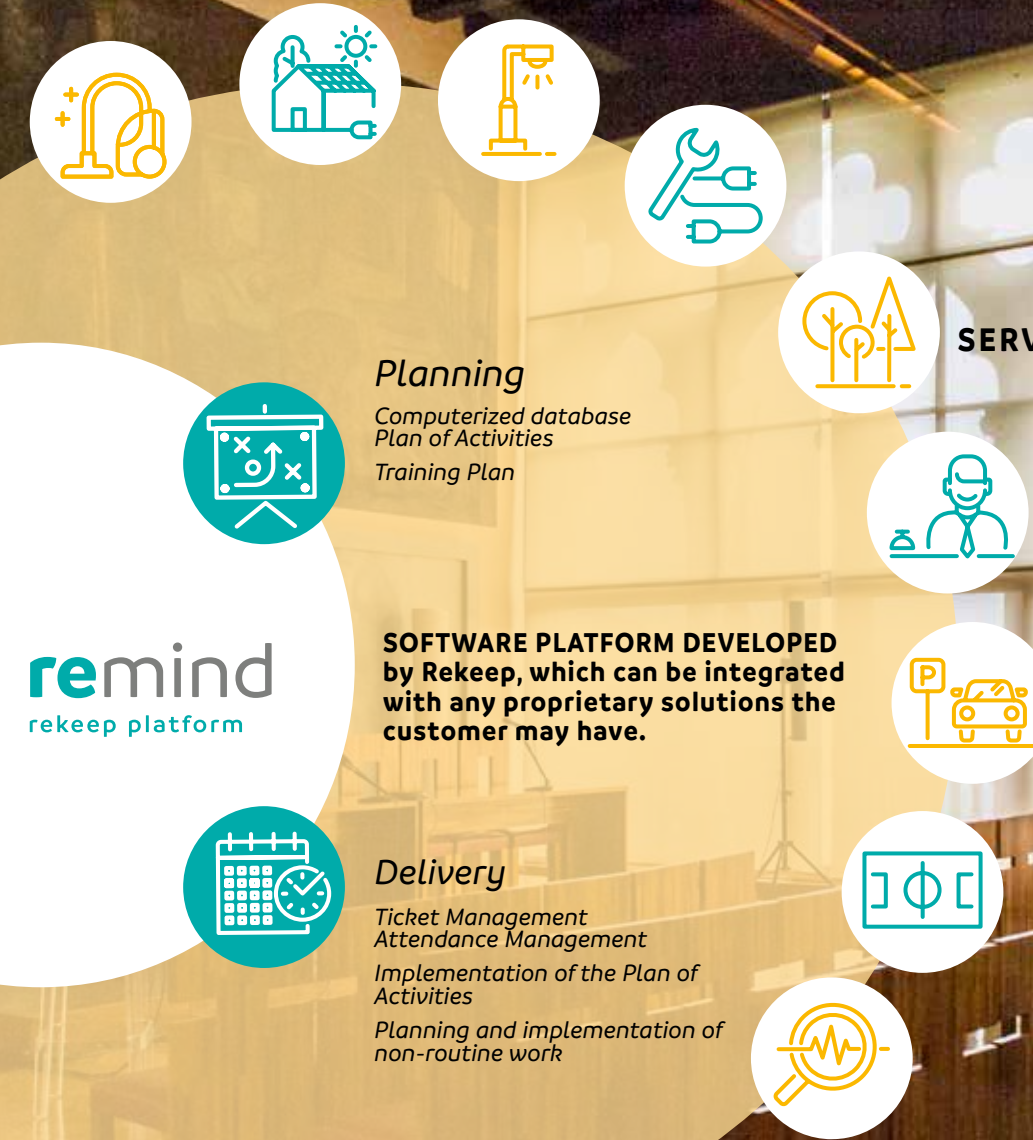


**OPERATIONS CENTRE
CONNECTED 24/24**

Contact center manned by directly employed Rekeep personnel specialized in handling our various services and customers.

Reporting
 Reports
 Control dashboard
 KPI analysis
 Business intelligence
 DSS (Decision Support System)

Monitoring and observation
 Security monitoring
 Quality control
 Customer Satisfaction



Planning
 Computerized database
 Plan of Activities
 Training Plan

SOFTWARE PLATFORM DEVELOPED
 by Rekeep, which can be integrated
 with any proprietary solutions the
 customer may have.

Delivery
 Ticket Management
 Attendance Management
 Implementation of the Plan of
 Activities
 Planning and implementation of
 non-routine work

SERVICES



rekeep.com

